



# Speed up decision-making with agentic AI for the public sector

Across the public sector, analysts spend hours reconciling data across systems to answer a single question. Caseworkers manually check disconnected databases to confirm whether applicants qualify for benefits programs. Program managers wait days for budget approvals that should take minutes.

These delays waste time, slow decisions, and impact everything from citizen services to grant disbursements and compliance.

That's where Qlik Answers® comes in.

Built on [Amazon Web Services](#) (AWS), Qlik Answers is the artificial intelligence (AI) layer that brings agentic AI to Qlik's data and analytics portfolio. Public sector teams simply ask questions of their structured and unstructured data through a natural language interface. Behind the scenes, specialized agents access enterprise information, assess quality, combine sources, and automate multi-step tasks—delivering verified answers so agencies can move from manual data gathering to faster, more confident decisions.

# Why public sector agencies choose Qlik for agentic AI



## Get answers from all your agency data instantly

When users ask questions like, *“Compare this year’s training spend to last quarter,”* Qlik’s agents simultaneously query structured databases (budgets, KPIs, transactions) and search unstructured documents (policy files, meeting notes, emails)—determining which systems hold the relevant data and delivering cited insights in seconds. Budget analysts, caseworkers, and other nontechnical staff get answers without needing SQL or technical support.



## Find insights you didn’t know you needed

Qlik connects to all your existing databases: SharePoint, Salesforce, data lakes, and more. When a program manager asks, *“Which grant programs went over budget last year?”* agents can simultaneously analyze all programs—identifying not just which ones exceeded their budgets, but surfacing patterns like programs that stayed under budget, common characteristics across both groups, or related trends you didn’t explicitly ask about.



## Automate multi-step tasks across your existing systems

Qlik can work within collaboration tools like Slack and Claude. When a grants manager asks in Slack, *“Which applications are missing required documentation?”* agents gather and verify the answers, then perform follow-up actions such as sending reminder emails to applicants or alert review teams about upcoming deadlines—all with appropriate permissions and full audit logging.

## Can Qlik solve your AI challenges?

Ask yourself these questions to see if Qlik is the right fit.

- ➔ **Do I have all the data AI needs?** If data is spread across systems, Qlik brings it together so teams can securely access everything in one place and get multi-step analysis in seconds.
- ➔ **Do I trust the data my AI is using?** With 30 years of experience in data integration and governance, Qlik ensures every AI insight is based on accurate, reliable data.
- ➔ **Do I have governance and security in place?** Qlik runs on AWS with enterprise-level scalability, compliance, and protection for confident AI deployment.
- ➔ **Can I act on the insights AI delivers?** Qlik works within your existing tools and workflows, letting teams act on insights without learning new systems.

*“The biggest shift public sector leaders need to make is asking: ‘Can AI do this for me?’ Not every task, but the repetitive work that piles up because you don’t have the staff. That’s where agentic AI delivers value fast.”*

– Nick Magnuson, Head of AI, Qlik

# Getting started: A practical approach for public sector agencies

- 1 Start with a focused, high-value use case.** Starting small and deliberate increases your odds of success. Choose one internal process where automation will make a clear difference and the data is reliable—internal policy guidance, compliance reporting, or budget analysis. Measure impact, build confidence, then expand.
- 2 Keep people in control of decisions.** AI augments human decision-making, not replaces it. Agents gather information, while humans approve and make decisions. Let agents score grant applications, but program staff confirm final recommendations. As trust builds, extend autonomy while maintaining transparency.
- 3 Use what's ready, not what's perfect.** Waiting for perfect data slows progress. [Qlik's AI Trust Scores](#) show which sources are ready for AI and which need improvement. Agents then use those insights to automatically flag gaps, suggest fixes, and refine inputs. The more you use it, the smarter and cleaner your data becomes.
- 4 Help teams learn and grow with AI.** Technology alone doesn't drive success. Invest in quick, practical training so teams understand how AI supports their mission. Teach agency staff how to read AI explanations, check sources, and flag anything that seems off. This builds confidence and accountability, especially when decisions involve constituent services, policy, funding, or compliance.
- 5 Prove success, then scale confidently.** When the first workflow works well, use the same approach of data connections, guardrails, and approvals in other departments. Grow step by step, making sure governance and explainability keep up with automation.

## ***Built on trust, transparency, and security***

*Qlik Answers grounds every insight in your governed data—not the public internet—ensuring agency teams move quickly while every decision remains defensible and trustworthy.*

## ***Grounded in your data***

*Full source citations you can verify. Agencies that compare program outcomes across regions know that results come from verified internal data.*

## ***Complete transparency***

*Data lineage shows sources, field definitions, and transformations—critical when recommendations affect grant funding or compliance.*

## ***Enterprise security***

*Role-based permissions, access controls restricting data visibility to authorized users, audit logs, and automated data quality monitoring ensure every action is secure and logged.*



## How AWS powers Qlik's AI platform



### **Built on Amazon Bedrock**

Qlik Answers uses Amazon Bedrock to access multiple foundation models and built-in guardrails, selecting the best approach for each task to balance speed, accuracy, cost, and safety.



### **Global reach with local compliance**

Qlik uses AWS's global infrastructure to deliver secure, compliant AI services across regions while meeting local and sector-specific requirements for Qlik's customers worldwide.



### **Optimized for scale and security**

Running on AWS, Qlik delivers enterprise-grade performance with FedRAMP-authorized environments through AWS GovCloud (US) for secure, compliant agentic AI deployment.

"It's easy to experiment, but it's hard to get something into production. That's the gap Qlik solves. We've spent 30 years handling the hard parts: data integration, quality, governance, scale. You focus on the use case; we accelerate time to value."

— Nick Magnuson, Head of AI, Qlik



Explore how Qlik helps public sector organizations implement agentic AI into existing workflows for faster adoption and measurable impact. →